

**FACTS****WHAT DOES Sierra Pacific Mortgage Company, Inc. NMLS # 1788 DO WITH YOUR PERSONAL INFORMATION?**

<b>Why?</b>	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
<b>What?</b>	The types of personal information we collect, and share depend on the product or service you have with us. This information can include: <ul style="list-style-type: none"> <li>▪ Social Security number and income</li> <li>▪ Account balances and payment history</li> <li>▪ Credit history and credit scores</li> </ul>
<b>How?</b>	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Sierra Pacific Mortgage chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Sierra Pacific Mortgage share?	Can you limit this sharing?
<b>For our everyday business purposes—</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes—</b> to offer our products and services to you	Yes	No
<b>For joint marketing with other financial companies</b>	No	We do not share
<b>For our affiliates' everyday business purposes—</b> information about your transactions and experiences	No	We do not share
<b>For our affiliates' everyday business purposes—</b> information about your creditworthiness	No	We do not share
<b>For our affiliates to market to you</b>	No	We do not share
<b>For non-affiliates to market to you</b>	No	We do not share

<b>To Limit Our Sharing</b>	<b>We do not share</b>
<b>To limit direct marketing contact</b>	<ul style="list-style-type: none"> <li>▪ Visit: <a href="http://www.sierrapacificmortgage.com">www.sierrapacificmortgage.com</a></li> <li>▪ email: <a href="mailto:compliance@spmc.com">compliance@spmc.com</a></li> </ul> <p><b>Please note:</b> Direct marketing is email, postal mail, and telephone marketing. Your telephone and postal mail opt-out choices will last for five years, subject to applicable law. Even if you limit direct marketing, we may still contact you to service your account or as otherwise allowed by law.</p>
<b>Questions?</b>	Visit: <a href="http://www.sierrapacificmortgage.com">www.sierrapacificmortgage.com</a>

Who we are	
Who is providing this notice?	Sierra Pacific Mortgage Company, Inc. NMLS: 1788

What we do	
How does Sierra Pacific Mortgage protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also contractually require third parties doing business with us to comply with all privacy and security laws.
How does Sierra Pacific Mortgage collect my personal information?	We collect your personal information, for example, when you <ul style="list-style-type: none"> <li>▪ Apply for a loan or give us your income information</li> <li>▪ Provide employment information or give us your contact information</li> <li>▪ Provide account information</li> </ul> We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only <ul style="list-style-type: none"> <li>▪ Sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>▪ Affiliates from using your information to market to you</li> <li>▪ Sharing for non-affiliates to market to you</li> </ul> State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.
What happens when I limit sharing for an account, I hold jointly with someone else?	Your choices will apply to everyone on your account.

Definitions	
<b>Affiliates</b>	Companies related by common ownership or control. They can be financial and nonfinancial companies. <i>Sierra Pacific Mortgage Company, Inc. A California Corporation NMLS: 1788 has no affiliates.</i>
<b>Non-affiliates</b>	Companies not related by common ownership or control. They can be financial and nonfinancial companies. <i>Sierra Pacific Mortgage Company, Inc. A California Corporation NMLS: 1788 does not share your personal information with non-affiliates so they can market to you.</i>
<b>Joint marketing</b>	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. <i>Sierra Pacific Mortgage Company, Inc. A California Corporation does not share your personal information to do joint marketing.</i>

**Other important information**

**Certain of our policies are designed to address the laws of the individual state in which you reside. Please note those individual circumstances below that may apply to you (If you are not a resident of the state indicated, such policies do not apply to you.)**

**New York Property Owners:** As the mortgage servicer, we are registered with the New York Department of Financial Services. Complaints may be filed about us with the New York Department of Financial Services. Additional information may also be obtained from the New York Department of Financial Services by calling the Department's Consumer Help Unit at 800.342.3736 or by visiting the Department's website at [www.dfs.ny.gov](http://www.dfs.ny.gov). The actions of any vendors connected to the servicing of your account are the responsibility of Sierra Pacific, and all concerns should be sent to its attention at: 800.447.3386.

**For Nevada Residents Only** – We are providing you this notice pursuant to state law. You may be placed on our internal Do Not Call List by following the directions in the *To Limit direct marketing contact* section. Nevada law requires we provide the following contact information: Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington Street, Suite 3900, Las Vegas, NV 89101; Phone number – 702.486.3132; email [BCPINFORM@ag.state.nv.us](mailto:BCPINFORM@ag.state.nv.us)

**For Vermont Residents Only** — In accordance with Vermont law, we will not share information we collect about you with companies outside of our corporate family, except as permitted by law, including, for example, with your consent or to service your account. We will limit sharing among our companies to the extent required by Vermont law.

## **ADDITIONAL ONLINE PRIVACY NOTICE FOR NEVADA RESIDENTS ONLY**

Sierra Pacific Mortgage Company, Inc. (“Sierra Pacific”) utilizes websites and/or online services to collect the following information that is covered Nevada Senate Bill 538 (2017), which amended Chapter 603A of the Nevada Revised Statutes (collectively hereinafter referred to as the “Covered Information”):

- First and last names of our customers;
- Home or other physical addresses, which may include the names of streets and/or the names of cities or towns where our customers reside or receive U.S. Mail;
- Electronic email addresses;
- Telephone numbers;
- Social security numbers;
- Identifiers that allow our customers to be contacted either physically or online; and/or
- Other personally-identifiable information that you may provide or be asked to provide during your online experience.

We do not share this information with third parties without your consent. We have no affiliated companies.

Prior to the time your account is opened, you may review and/or request changes to any of your Covered Information by contacting Sierra Pacific as follows:

### **Internet Privacy Notification - Compliance**

Sierra Pacific Mortgage Company, Inc.  
1180 Iron Pont Road, Ste. 200  
Folsom, CA 95630  
[Compliance@spmc.com](mailto:Compliance@spmc.com)

We and/or our third party vendors may collect additional Covered Information about your Online activities over time or across different Internet websites or Online services when you use this Internet website or our other Online services. That information will be treated in accordance with (1) this Nevada Privacy Policy, (2) the Privacy Policies of the Sierra Pacific Website, and (3) the Privacy Policies of the Sierra Pacific Online service you access or use.

We will notify you of any material changes to this *Additional Online Privacy Notice for Nevada Residents Only* via amendments to this Notice posting at this website address/URL.

08-2022